



# PROJECTS CAPABILITY DOCUMENT

ENGINEERING EXCELLENCE SINCE 1998

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# Artic Building Services was established in 1998

## PROJECT SECTORS

- Healthcare
- Banking
- Factories and production facilities
- Schools, colleges and universities
- Laboratories and specialist research
- Municipal and listed buildings
- High-end residential



**Artic has selected a core team of directly employed operatives to ensure consistent high delivery standards. Artic's team have vast experience of delivering major projects in construction.**

Artic Building Services quickly established a reputation for successful delivery of complex Hospital and University based projects. We have gained approved installer status for many leading HVAC manufacturers including Daikin and Mitsubishi. A team of key suppliers have been selected and refined to meet Artic's quality standards and work ethos.

Mechanical & Electrical Installations - Established ability to offer Valued and Innovative Engineering Solutions

Refurbishment: Complex refurbishment and fit out works within occupied premises and restrictive sites. Primarily with heavily biased mechanical and electrical elements that require careful planning and meticulous delivery.

## WHY USE ARTIC BUILDING SERVICES LTD?

- We are a privately-run business with no external shareholders or remote influences
- We have an exemplary Health & Safety record with our own internal and external advisors
- We have consistently and successfully delivered complex technical M&E integrated projects
- We invest heavily in our people and have a highly selective recruitment policy
- We have a directly employed workforce and an established key supply chain
- We have an experienced management team with a wide and diverse skill set
- We operate from a strong financial base with no external borrowings
- We retain an excellent credit rating

## OUR CAPABILITIES

- Complex health and education refurbishment projects are our core business.
- We have developed specialist skills to deliver these intricate projects.
- We have extensive experience working in demanding occupied environments.
- We are confident with managing heavily serviced M&E installations.
- We focus on building good relationships with our clients and their professional teams.
- We have a directly employed, vastly experienced and flexible core team.
- We have an established and proven specialist supply chain.
- We have a proven infrastructure in place to manage complex projects.

## OUR CULTURE

- We believe in communication and knowledge sharing.
- We believe in delivering excellence in high quality and sustainable construction.
- We provide complete and cost-effective projects by delivering the highest quality service.
- We are innovative, resourceful and keen to provide solutions.
- We believe in 'value added' and offering cost savings where possible.
- We have a business philosophy based on collaborative working.
- We empower our people to make decisions.
- We operate a continuous improvement programme.
- We proactively seek 'best practice' techniques.
- We value our clients.

## OUR ACCREDITATIONS





Artic Building Services Limited resource a core team of directly employed skilled operatives. This enables us to offer a flexible approach, excellent teamwork, consistent quality standards and continuity across our construction projects.

We have also developed an excellent supply chain of key subcontractors who work with us on a regular basis, assist with design and value engineering together with integrated teamwork.

We have an enviable reputation for collaborative working and success delivery, which we strive to exceed.

Our teams are proactive, keen to provide innovative solutions and have a positive interactive approach. We enjoy a high level of repeat business from satisfied clients and their design teams.



## EXPERIENCE

Artic Building Service has established an excellent reputation for the successful delivery of specialist projects, predominately in the health and higher education sectors. More recently the company has developed and enjoyed significant growth in related construction schemes.

To facilitate this growth, we have invested in our business, our people and our suppliers. We have strengthened our management team to include those with new skills and experience in managing larger specialist projects.



## MANAGEMENT TEAM

Our directors are actively involved in the business overseeing our professional teams of engineers who have over 450 collective years' experience in projects management.

We have our own internal health and safety advisor, an excellent safety record with CHAS and Safecontractor accreditation. Additionally, the company is certified to ISO 9001, 14001 and 45001 standards.

**We are based in north Kent by the Dartford Crossing, and so are ideally placed to cover a geographical area that includes Greater London and the Home Counties.**



**While predominately the majority of our activities are within the M25, we currently operate in Surrey, Sussex, Kent, Essex and Hertfordshire.**

Our directly employed multi skilled operatives are conveniently located throughout London which provides us with a flexible approach to resourcing and supporting live projects.

Our office is a short distance from the local station and only 3 miles from Ebbsfleet and the HS1 service into central London, this provides a quick and easy access route for support staff to working sites.

We have a local storage facility and our own logistical support providing daily deliveries to our sites.

## WHO WE WORK WITH



We are currently framework contractors for the National Health Service, University College London, Imperial College Healthcare Trust, King's College Hospital NHS Trust and many other universities, teaching and research establishments.



Over the years we have undertaken a diverse portfolio of building projects from small refurbishments to large design and build projects.



The majority of the establishments that we work in are occupied areas within sensitive sites. Many of these are restricted environments where special controls and discretionary measures are required.



Not only are these work environments outside the public domain, additional site security arrangements are often in place. We have to ensure that we have the controls in place to manage both our core teams and our supply chain, with stringent vetting procedures and working practices in place.



**ICBC  
STANDARD  
BANK**

"We would say that the project delivery was to a high standard, we were kept informed by each member of staff that we dealt with. The refurbishment of the complete trading floor was a major undertaking. We would undoubtedly recommend Artic Building Services to other companies."



**SOUTH  
LONDON &  
MAUDSLEY  
NHS  
FOUNDATION  
TRUST**

"The Gate Lodge is a small but busy office. The ground floor has on-call doctors coming and going so the upper floor has sleeping quarters for the doctors and offices for staff. It was a challenge for the Artic team to be able to do their job and keep the environment workable for SLAM staff. They managed to do this and leave the area tidy and safe each night. The heating system upgrade has improved the working conditions for the staff there."



**UNIVERSITY  
COLLEGE  
LONDON**

"The project was carried out with precision and well managed by Artic. The chiller installation has been completed to a high standard. Overall very happy with this project."



**ONE  
WELBECK**

"I would like to take the opportunity to congratulate Artic on a job very well done! In all honesty I couldn't ask for more, their attention to detail and customer focus attention was exemplary. It was, and is a pleasure to work with them and I look forward to working with Artic again."



**KINGS  
COLLEGE  
LONDON**

"We chose Artic to install the new chillers on the Franklin-Wilkins building and the New Hunt's House building because they represented value for money and demonstrated that this £1.7m project was well within their capability."

**HEAD OF PROJECTS**

**DEPARTMENT MANAGER / QUANTITY SURVEYOR**

**PROJECTS HEALTH AND SAFETY SUPERVISOR**

**PROJECTS  
MANAGER**

**PROJECTS  
MANAGER**

**PROJECTS  
MANAGER**

**PROJECTS  
MANAGER**

**PROJECTS  
MANAGER**

**BD ADMIN**

**ESTIMATOR**

**PROJECTS ADMIN**

**PROJECTS ADMIN**

**SITE MANAGER**

**IN HOUSE  
ENGINEERING TEAM**

**SITE MANAGER**

**SUPPLY CHAIN PARTNERS**



## EXAMPLES OF PROJECTS UNDERTAKEN

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### **Royal Marsden Hospital AHU Installation**

Installation of  
Air Handling Unit.



### **University of Greenwich Boiler Plant Replacement**

Supply and Installation of Mechanical  
& Boiler plant at Medway Campus.



### **Guys & St Thomas NHS Foundation Trust**

Oxygen Line installation at  
St Thomas' Hospital.



### **Kings College London Chiller Installation**

Replacement Trane chiller, modification  
to pipe work and new support platform.





## COMPANY DETAILS

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### ARTIC BUILDING SERVICES LTD

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#### CONTACT DETAILS

*Telephone:* 0345 308 2300

*Email:* [Contactus@articbuildingservices.com](mailto:Contactus@articbuildingservices.com)

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#### ADDRESS

16-17 Schooner Park, Schooner Court, Dartford DA2 6NW

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#### PROJECTS DIVISION OPENING HOURS

*General Office Hours:* Monday – Friday: 08:00 to 17:00

*Out of Hours Helpdesk:* Monday – Friday: 17:00 to 08:00  
Saturday – Sunday: 00:00 to 23:59

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#### WEBSITE

[www.articbuildingservices.com](http://www.articbuildingservices.com)



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Company registered no. 3529819