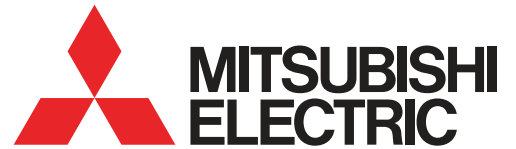


Mitsubishi Electric
Partner Programme



This is to certify

ARTIC BUILDING SERVICES LTD

has been authorised by Mitsubishi Electric as a

Diamond Quality Partner

April 2022 - April 2023

A handwritten signature in white ink, appearing to read "John Kellett", is positioned over the red background of the lower section of the certificate.

John Kellett
Divisional Manager

Grow your business with Mitsubishi Electric

MITSUBISHI ELECTRIC EUROPE B.V.
Living Environmental Systems
Travellers Lane, Hatfield, Herts, AL10 8XB
Telephone 01707 278518 Fax 01707 278881
www.mitsubishielectric.co.uk

Partner Programme Communication

17 June 2020

Mr Lee Rumble
Artic Building Services Ltd
16-17 Schooner Park
Schooner Court
Dartford
Kent DA2 6NW

Dear Mr Rumble,

Notice of Partner Status Variation

Mitsubishi Electric is renowned the world over for delivering innovative, high quality HVAC solutions for our customers. We also pride ourselves on forging strong, mutually beneficial relationships with Partners that share these common goals and constantly look to highlight and strengthen the benefits of association.

We have recently conducted a review of our Partner Programme and have taken the decision to downgrade the Partner status of companies that have not met the scheme criteria in the past year.

After careful consideration, pursuant to article 7.3 of the Mitsubishi Electric Europe B.V. Partner Programme Terms and Conditions, we hereby issue you with a notice of variation to your status under the Partner Programme, whereupon you shall now be deemed an Accredited Installer (AI). Such variation is proposed to take effect from **1 July 2020**.

Please rest assured that we have not reached this decision lightly and we are keen to work with you to reinstate your previous status. If you would like to discuss ways we can help you achieve this, our team at the London South branch, in particular your account manager or Sales Manager Mark Hewett, are always available to discuss ways we can support you.

Yours sincerely,



John Kellett
Deputy Divisional Manager
Mitsubishi Electric Living Environmental Systems

Air Conditioning | Commercial Heating
Domestic Heating | Photovoltaics